

Living Our Values: Year 1


Annual Report



TREASURE VALLEY
**CHILDREN'S
CLINIC**

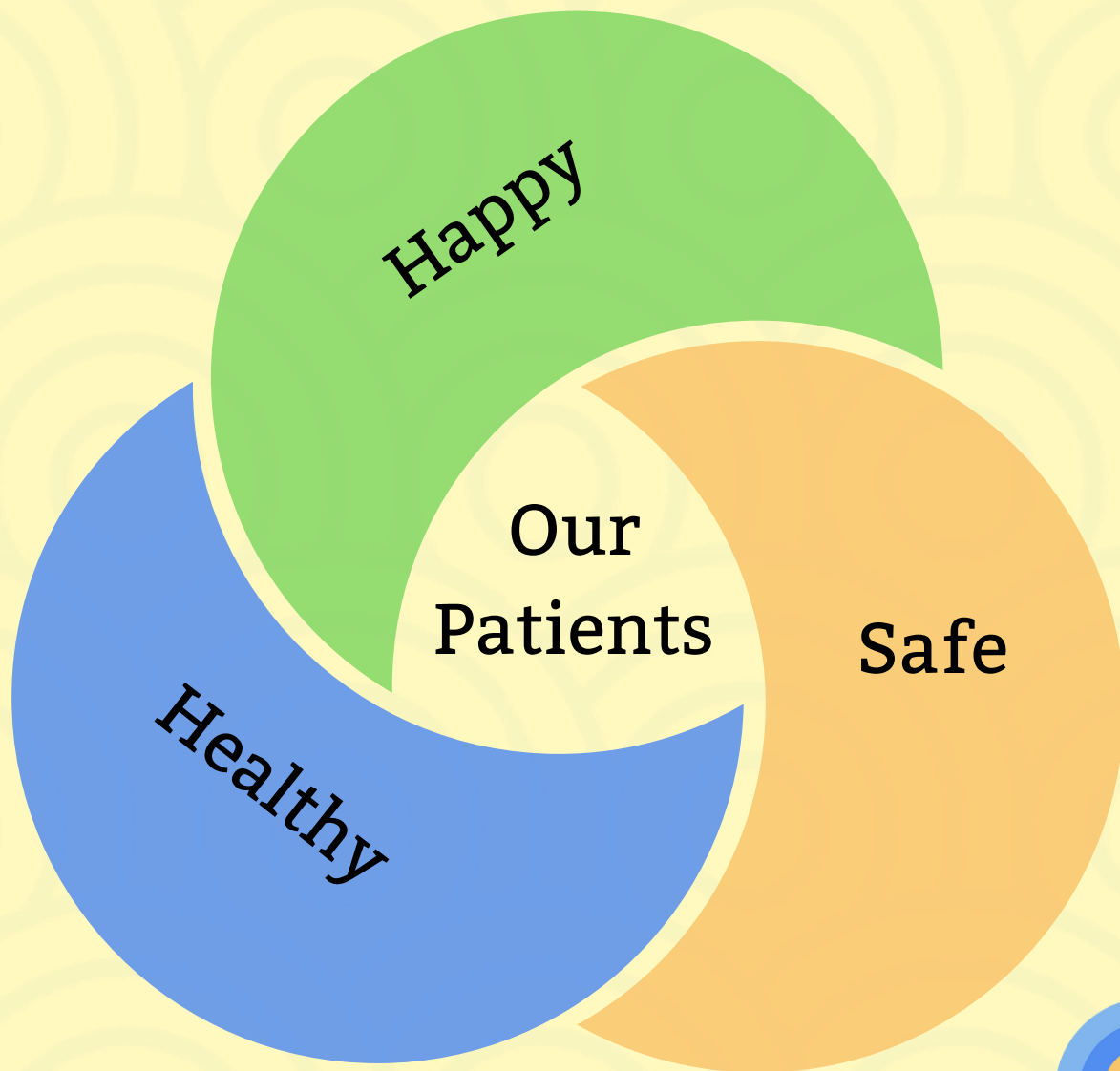
The origin of Treasure Valley Children's Clinic dates back several years, originating as a compelling idea to create a place dedicated to children's care that prioritizes achieving the highest quality and best outcomes. Yet, its realization nearly slipped away. In the fall of 2021, I encountered profound burnout as a physician. For months, I grappled with despair, uncertain about the future for my family and myself, nearly leaving medicine entirely. Amidst this burnout, it was the patients and parents—many of whom are reading this—that reignited my passion for pediatric care, reminding me of my fundamental WHY. I recognized my unwavering commitment to continue serving children, guided by core values that ensure exceptional care while supporting those who provide it. With these values embedded at our core, Treasure Valley Children's Clinic was conceived and has flourished!

I am delighted to share our annual report, offering a glimpse into what makes us uniquely equipped to fulfill our mission by steadfastly **living our values**.



Brian C Birch MD FAAP
Founder, President/CEO
Treasure Valley Children's Clinic

It all begins with our mission, that **we exist to help every child live their most fulfilling life possible**. A fulfilling life, we believe, rests upon our three pillars of care: happiness, health, and safety. These pillars guide every aspect of our work.



Year 1 Statistics

119 Newborns

17 premature infants

1028

PATIENTS

Most chronic diseases being managed
within the medical home

52 Patient living with Autism

**40 patients with
asthma**

91 Patient living with ADHD

**35 patients with
anxiety and/or
depression**

Patient Survey:

**Treasure Valley Children's Clinic contributes positively in our
child(ren) living their most fulfilling life possible**

9.87/10

Survey results based on family annual survey from June 1- June 20, 2024 with 142 respondents

Safety

In everything we do, safety is our utmost priority.



Zero Vaccine Errors

Barcode Scanning before every administration
Bidirectional IRIS integration
Vaccine Forecasting built into EHR



Timely identification and treatment for a baby with bacterial meningitis

Vitals are vital: it is our body's warning system to hint at more severe illness. It is why we get vitals with EVERY visit!



Maternal and Adolescent Depression Screening

We screen, treat, and provide mental health support, not only for our patients but also their caregivers

Patient Survey:

We feel comfortable and safe with the care provided

9.91/10



Survey results based on family annual survey from June 1- June 20, 2024 with 142 respondents

Wellbeing

We prioritize the wellbeing of our patients, staff, and providers by providing exceptional care in an exceptional workplace.

90th percentile for benefits and pay for our staff

We have staff that loves working here, creating a family-like work environment



Engaged and dedicated staff

Frequent “lunch and learns” to increase staff knowledge and a culture of curiosity providing staff with autonomy and input into our care processes

Patient Survey:

The clinic and care teams care about our wellbeing

9.94/10

Survey results based on family annual survey from June 1- June 20, 2024 with 142 respondents

Relationships

We desire to build long term partnering relationships built upon trust, compassion, and mutual respect.

Medical Home Care



We believe the BEST care is when it is conducted by a care team that knows each child

Trusted Care

Parents are inundated with lots of information from TikTok to Google, we strive to be a trusted source of up to date and accurate information

Patient Survey:

We have a strong relationship with our care team and staff

9.47/10

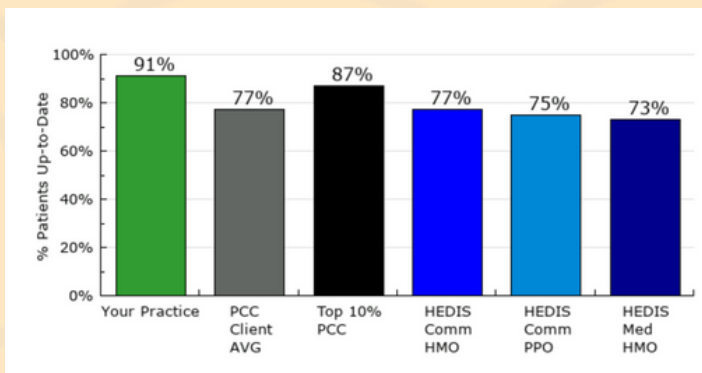


Survey results based on family annual survey from June 1- June 20, 2024 with 142 respondents

Quality

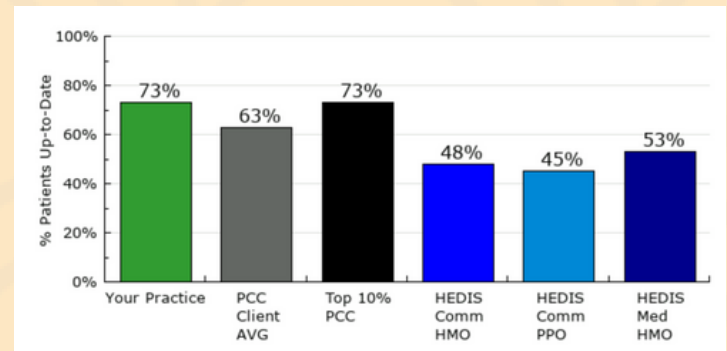
We will be accountable to our patients by striving for the best outcomes and publicly reporting our quality data against available benchmarks.

Well Child Care



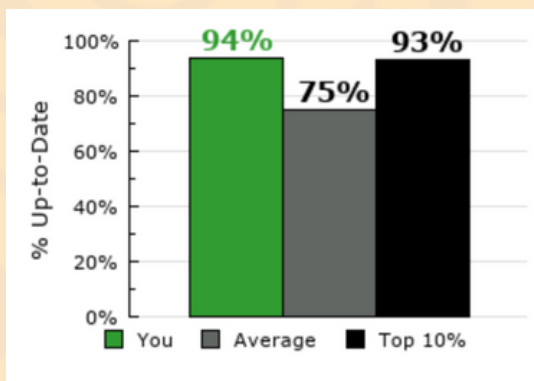
91% of Children (3-6 years) are up to date on wellness care

Adolescent Wellness Care



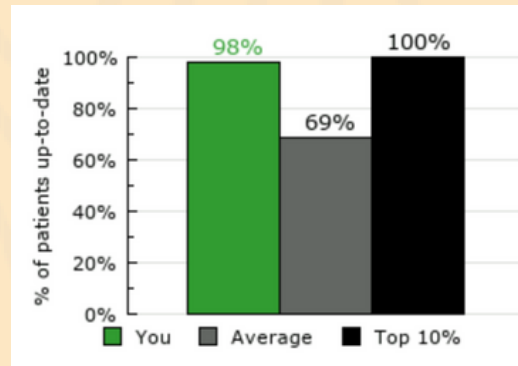
73% of Adolescents (12-21 years) are up to date on wellness care

ADHD Care



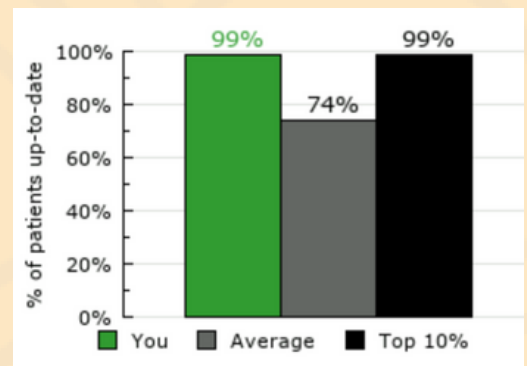
94% of patients with ADHD are up to date on their ADHD follow up visits (seen at least once in the last 6 months)

Developmental Screening



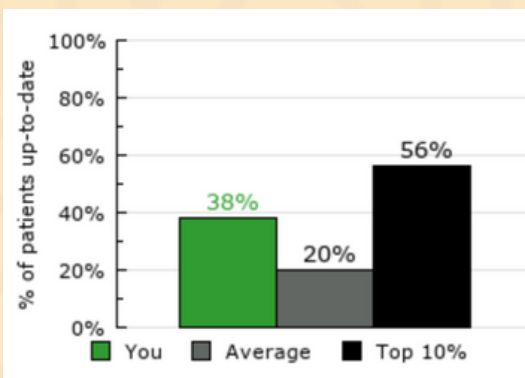
98% of infants (6-12 months) received developmental screening

Adolescent Depression Screening



99% of adolescents (12-21 years) received depression screening

Fluoride Varnish



38% of children (1-5 years) received fluoride varnish at a well child check (100% are offered, the remaining have receiving it in their dental home)

Patient Survey:

We receive the quality of care that our family deserves

9.93/10



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Access

We consider it both a joy and responsibility to be available when your child needs care.

*0 patients
turned away
due to
unavailable
appointments*

**3840
APPOINTMENTS**

Patient Survey:

We are able to access my care team when we need it (via appointments, medical questions or after-hours access to the on call provider)

9.90/10

Survey results based on family annual survey from June 1- June 20, 2024 with 142 respondents

Advocacy

We will be an advocate and voice for children in local, state, and national matters that affect their health and wellbeing.

Voices for Children

<https://www.idahovoices.org/>

Supporting them in their successful effort to pass Medicaid maternal postpartum coverage for 12 months!



American Academy of Pediatrics Advocacy Conference

<https://www.aap.org/en/advocacy/>

Advocacy on the national level for online safety for children.

Childhood Abuse Prevention Month

<https://idahochildrenstrustfund.org/>

Advocacy and fundraiser with the Idaho chapter of the AAP to prevent child abuse in our local community.



Patient Survey:

The clinic is an advocate for our family

9.83/10



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Continual Improvement

We will strive to continually improve how we deliver care and ultimately our mission through innovation, professional education, and improvements in clinical operations.



Echo Idaho Autism/STAT

Both Dr. Birch and Megan McCormick PA-C are participating in the 2024 cohort with the focus on improving care for children with autism including, being able to diagnose Autism Spectrum Disorder (ASD) using the STAT assessment tool

Technology

We use technology to strengthen our relationship with our patients, not replace it.

Please rate the following from 0 (hate it) to 10 (love it)



HIPAA compliant text
based communication

9.64/10



Patient Portal

9.56/10

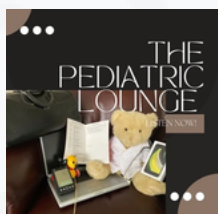


Online Symptom Checker

9.44/10



Thank you to our partners and supporters



And most importantly...
OUR PATIENTS

